Network Managed Services

The rapid changes in network technologies can vastly change network traffic patterns, bandwidth requirements, access locations, and security needs. The key enabler of digital transformation is an available, high performing and secured network. Digital enterprises require a network infrastructure that provides adequate performance, security, agility, and manageability to support digital initiatives, now and into the future.

Trace3 managed network services empowers organizations to deliver digital transformation. Our services are designed to deliver high quality customer experiences with best practice monitoring for increased availability and performance across software defined and legacy technology infrastructures.

Challenges with Modern Networks

**MONITORING**
Lack of 24x7 vigilant monitoring and optimization impacts optimal network performance.

**PRODUCTIVITY**
Inconsistent network, cloud connectivity, and utilization of WAN links leads to application failure and faltering productivity.

**VISIBILITY**
Lack on on-demand visibility into remote branch office networks and applications.

**SKILLS**
Skillset availability for NexGen technologies impacts continuous optimization of your network for availability and performance.

**RESPONSE TIME**
Slow response to configuration changes increases outages and also leads to operating in a compromised mode.

Modern network services offer a single-pane-of-glass visibility, governance, and end-to-end management of both modern and traditional infrastructures. Our network services enable a simple and secure centralized experience with rapid go-live and faster time to value. Powered by industry acclaimed processes and technology platforms, Netenrich provides a comprehensive solution for monitoring, managing, and optimizing your on-premises and public cloud networks.
Network Managed Services

Network Services Technology Portfolio

- Monitoring and service alerts
- Incident management and resolution
- Circuit management
- Service requests and MACDs
- Configuration Management
- Complete Visibility

Why Trace3 and Netenrich?
- 13-plus years’ network, security, cloud operations
- More than 6,000 enterprise customers
- Over 140 integrations with market-leading vendors
- More than 1 billion data points analyzed per month
- 300 million threat signals processed per month
- 600 analysts, experts, engineers, across three locations

Why Us for Network Managed Services?

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<tr>
<th>Industrialization</th>
<th>Shared services POD</th>
<th>Network and UC Managed Services</th>
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<tbody>
<tr>
<td>Over 100+ packaged service offerings</td>
<td>4K+ end clients managed using a single integrated platform</td>
<td>300K+ devices managed</td>
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<td>In excess of 200 productized services</td>
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<td>140K+ integrations</td>
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<tr>
<th>Monitoring Best Practices</th>
<th>Incident Management</th>
<th>Automation</th>
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<td>1500+ templates</td>
<td>55K+ Network &amp; UC incidents managed</td>
<td>600+ automations for incident resolution</td>
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<td>200+ custom monitoring solutions across technologies</td>
<td>3K+ SOPs build so far across all technology towers</td>
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<th>Noise Reduction</th>
<th>Knowledge Repository</th>
<th>Certified and compliant</th>
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<td>80% Noise reduced with hybrid intelligence</td>
<td>1000+ best practice knowledge articles across technologies</td>
<td>ISO27001, HIPPA, PCI, GDPR &amp; SOC2 TYPE 2</td>
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To learn more or to engage our Network Managed Service specialists, visit https://www.trace3.com/services/managed-services.